

Casework
November 06 to November 07

Cases 1 & 2

2 leaseholders were unable to sell their flats due to information included in paperwork sent to their solicitor by Hackney Homes. The first case resulted in a saving of £220k and the second £270k. Each case took approximately 3 months to resolve.

Cases 3 & 4

2 leaseholders were sent Section 20 notices for major works on their estates. Again paperwork sent to their solicitor from Hackney Homes was incorrect. The first case resulted in a saving of £16k and the second £19K. Each case took 8 months to resolve.

Case 5

A leaseholder was sent a Section 20 notice for major works on their estate and incorrect paperwork was sent to their solicitor. This resulted in a saving of £2k. This case took 1 week to resolve.

Case 6

A leaseholder was sent incorrect service charges for the last financial year, so passed on all related job tickets to the Forum. After investigation a saving of £31.95k was made. This case took 2 months to resolve.

Case 7

A leaseholder had to pay for private plumbing services when Hackney Homes wrongly refused to deal with it. On further investigation and casework a saving of £360.00 was made. This case took 1 month to resolve.

Other Cases

We are also dealing with 30 ongoing cases and are awaiting relevant documentation.

To date we have made a total saving of £559,360.00 to leaseholders in the Borough of Hackney.