

Press release

6th December 2010

One month rent free up for grabs for Hackney tenants

Hackney Homes is urging its tenants to make sure paying rent doesn't fall off their festive to do lists. If tenants keep a clear rent account in December and January they will be in with a chance to win a months rent free.

There are lots of easy ways to pay - online, over the telephone, by Paypoint or at the Payment offices. If tenants are having difficulty paying their rent, they should contact their Housing Manager as soon as possible. They will be able to refer tenants to Debt Counselling Service, Welfare Rights or other local advice agency such as Citizen's Advice Bureau.

Chief Executive of Hackney Homes Charlotte Graves said: "Hackney Homes wants all our tenants to have an enjoyable time over the festive period. That is why we are reminding tenants to stay up to date with their rent and get in touch with us as soon as possible if they are experiencing problems. We have a wide range of support available to assist and we will be more than happy to help".

If you would like to speak to someone about your rent, you can contact your local neighbourhood office or check the Hackney Homes Website www.hackneyhomes.org.uk for more information.

Ends

Press queries to Dee Mackey on 0208 356 3528, or email dee.mackey@hackneyhomes.org.uk

Notes to Editors

- Hackney Homes was launched in April 2006 and is responsible for managing council homes in Hackney. This includes managing council housing, collecting council housing rental, repairing and maintaining council homes.
- Hackney Homes provides a range of ways for tenants to pay their rent including Direct Debit, online via the Hackney Homes website, via PayPoint, over the phone, at the post office or in the Cash Office.
- The Hackney Homes website has an online benefits calculator for tenants who wish to find out how much housing and council tax benefit they may qualify for.
- Hackney Homes encourages all tenants to use this to ensure that they are claiming all the benefits that they are entitled to.

Our mission for the future to deliver excellent, accessible services and quality homes that people want to live in.