



Antisocial behaviour policy

Antisocial behaviour – general policy statement

Hackney has one of the most wide-ranging communities in the country. We celebrate this and want to work with our partners to improve equal opportunities, tackle discrimination and promote good relationships amongst all our residents. We aim to be polite and treat everyone with dignity and respect, whatever their age, ethnic background, sex, religious belief, disability or sexuality.

We, Hackney Homes, believe that everyone has the right to live the lifestyle they choose, as long as it does not spoil the quality of life of others. We are committed to providing a quality housing service to all residents and taking positive action to make communities safer.

We will not put up with antisocial behaviour and will do all we reasonably can to promote positive behaviour. We will take firm and appropriate action to tackle antisocial behaviour.

We will use and develop our antisocial behaviour service by working with you to find problems and solutions.

We encourage you to report antisocial behaviour and will aim to provide a service that meets your needs. This includes communicating regularly with people who make a complaint and providing support to victims and witnesses.

We will do everything we can to tackle antisocial behaviour and protect your health, safety and well-being.