

Press Release
26 September 2011

Hackney Homes to provide quick and easy minor adaptations for residents

Gone are the days of forms and assessments. From next month, council tenants who need assistance with small adaptations to their homes to help them move around their home will simply need to make one phone call. Hackney Homes staff at the Repairs Contact Centre will ask four health related questions and then works such as stair rails, lever taps, WC flush paddles and raised wall sockets will be actioned.

This will be particularly beneficial to many elderly and disabled residents living in council properties as the occupational therapist assessment will no longer be required.

Head of Building Maintenance Jim Paterson said “We are pleased to offer adaptations on demand to our residents without the need for any delay. This will make a huge difference to their standard of living.”

If you are an elderly or disabled resident and interested in requesting an adaptation to you home, contact the repairs contact centre on 0208 356 3691.

Ends

Press queries to Natalie Powell on 0208 356 3527, or email Natalie.Powell@hackneyhomes.org.uk