

Press release
4 April 2011

New start at local offices for Hackney Homes residents

April 2011 brings a new start at all eight neighbourhood offices in Hackney. From the 1st of the month, they will all be managed directly by Hackney Homes. This decision was made by Hackney Council Cabinet following a consultation exercise where majority of residents chose to change the way in which the offices were managed.

All services available at the offices will remain the same and residents can continue to call and visit the offices for a range of enquiries including discussing tenancy and estate matters, rent enquiries, applying for parking permits and reporting issues in their home and neighbourhood.

Karen Alcock, Deputy Mayor of Hackney said: "Residents told us that they wanted the offices managed directly by Hackney Homes and we have listened. This new start will ensure that we improve consistency across all offices and continue to focus on improving services to residents".

For information about your local Neighbourhood Office, check the Hackney Homes website www.hackneyhomes.org.uk

Press queries to Olaide Oyekanmi on 020 8356 3522, or email olaide.oyekanmi@hackneyhomes.org.uk

Ends

Notes to Editors

- Hackney Homes is an arms-length management organisation managing around 30,000 council properties in the borough of Hackney.
- This change will not affect Tenant management housing offices.