



Hackney Homes Ltd

ITEM 3a

Part A Minutes of Resident Liaison Group Meeting, held at Christopher Addison house, 72 Wilton Way Hackney E8 1BJ

On 7 May 2009 at 6.00PM

Present	<p>Rupert Tyson (Joint Chair) Cllr Tom Price (Joint Chair)</p> <p>Terry J Edwards Brian Marsh Muriel Gordon Danny Neeson Mavis MacGee David White Joyce Brown Gordon McGuthrie Lionel Fairweather Jean-Paul Lawrence Tampu-eya</p> <p>Housing Partner Representatives John Ferman- Pathmeads John Newbury</p>	<p>Officers Charlotte Graves Gary Penticost Alan Turner Neil Isaac Judith Morrison Neehara Wijeyesekera Tom Hunt John Ferman John Newbury Carla Ferrarello Clive Taber</p> <p>In attendance Uzma Durrani</p>
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Item	Open to the Public	Action	Date
1. Welcome Introduction &	Tom Price welcomed everyone to the meeting and all those in attendance introduced themselves.		
2. • Apologies	<p>Apologies were received from:</p> <ul style="list-style-type: none"> • Alice Burke • Susan Fajana-Thomas • Denise Bingham • Tony Goodchild • Robin Smith 		

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<ul style="list-style-type: none"> Declarations of interest 	<ul style="list-style-type: none"> Elliot Brook <p>Rupert Tyson, Brian Marsh, Terry Edwards declared themselves to be Board Members of Hackney Homes</p>		
<p>3.a Minutes of 12 March 2009</p> <p>Matters arising</p> <p>3(b) Rolling Register</p>	<p>Joyce Brown asked that the minute of Item 11 AOB District <i>Heating</i> be corrected to reflect the fact that the Group asked that the matter of the district heating charges be taken back to Council.</p> <p>The minutes were agreed as a true record and signed accordingly.</p> <p><u>3(a) Matters Arising 7 EIB</u> Gary Penticost said that monies had been carried over to the new financial year for works which had already been committed. For those works which had not been committed, it was not possible to roll the money forward.</p> <p><u>3(a) Matters Arising Kitchen & Bathroom arrears policy</u> Officers stated that the Board had agreed the cessation of this policy and would work with the Council as to how this could be achieved.</p> <p><u>Clockhouse Meeting Space</u> Clive Taber would contact Muriel Gordon outside the meeting.</p> <p><u>EPAG</u> Joyce Brown would ask EPAG to contact Tess Merrett regarding giving a presentation at a future Resident Liaison Group Meeting.</p>	<p>N Isaac</p> <p>C Taber</p>	

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	<p>meeting.</p> <p>The Group approved the Non-Urgent Communal Area Repairs and Improvements Procedure Note for 184 Budget – Planned Walkabout Programme.</p>		
<p>5 Resident Liaison Group Discussion</p>	<p>Neehara Wijeyesekera introduced the discussion and the Group raised the following matters.</p> <ul style="list-style-type: none"> • The Group should elect its Chair and Vice Chair • The purpose of the Group was to resolve Residents' Problems • Officers brought papers to the Group and discussions were curtailed • The Group required much earlier involvement in consultation on policies and procedures. • The Group wanted to hear news from other Panels in the borough • The Group wanted more facts and figures and detailed information • The Terms of Reference for the Group were not followed • It was not clear in what capacity some people were attending the Group • Board Members who were also Panel Chairs could be in a difficult position in respect of conflict of interests • Residents have the right to elect whomsoever they want as their Panel Chairs who then subsequently were RLG members • The Chair of the Board does not have officer status on his Panel and this example should be followed by other Panels. • The Group was not operating on a level playing field as Panel Chairs who were also Board members were privy to certain information. • Other groups across the Borough should feedback to RLG via the Neighbourhood Panels. 		

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	<ul style="list-style-type: none"> • Youth Groups should be included at every level • Non-Resident Board members had more of a conflict in carrying out their duties. • BMEs were under-represented on the Group • Any good practice to share amongst the Panels • Groups attract attendance by what they achieve and deliver therefore the RLG needed to deliver something <p>The Group then asked for the views of the Executive and the Chief Executive said that she worked with the majority of the people in the room in different forums which worked well, however, the Resident Liaison Group itself did not work as well. The Chief Executive asked what the RLG wanted.</p> <p>It was agreed that :</p> <ul style="list-style-type: none"> • Strategies, policies & procedures would be brought to the Group earlier in the process. • Terms of reference, membership and remit would be reviewed • A summary of all the key issues for the Executive and Hackney Homes would be brought to each meeting 		
<p>6.The Estate Plans Project</p>	<p>Carla Ferrarello introduced the paper and outlined the processes. The Group agreed that the idea was a very good one and asked for clarification on whether it included visual environment. Carla Ferrarello confirmed that it included the complete environment. It was planned that the project would cover 20 estates every six months. The Group asked what percentage of the postal surveys were returned. Carla Ferrarello said that a minimum of 10% up</p>		



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	<p>to a maximum of 23% were returned. Tom Hunt said that this structured approach allowed everyone to understand what was possible to achieve on the estates and what was not. The Group asked if the finance was in place to be able to deliver these plans. Alan Turner said that the plans were about using the resources which were already available to us, investing in the best way possible and working alongside residents.</p> <p>A report on progress would be brought back to the Group in November.</p> <p>The Board noted the report.</p>		
<p>7. Any Other Business</p>	<p>Terry Edwards drew the Group's attention to the Octopus Project which was a boroughwide initiative run by Scotland Yard for primary school children up to the age of 11 years. Tom Price, the Chair of the meeting, asked that this be publicised.</p> <p>Rhonda Dewsnap asked whether there would be resident consultation on the review and renewal of the Neighbourhood Contracts. Charlotte Graves said that as yet, there was no formally agreed process and that 2 of the contracts still had 2 years to run. However, Officers would be starting discussions with the Council shortly.</p> <p>Rhonda Dewsnap said that the Fabian Society had published a housing document called In the Mix which was available on its website.</p> <p>Danny Neeson said that the Central Panel was running an Open Day on Saturday 9th May from 12 Noon.</p> <p>The Group asked for an update on the position with Rents. Neil Isaac said</p>		



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	<p>that the Council had agreed to implement the Government option and Officers were now working on ensuring that all matters affecting this such as benefit issues were picked up prior to implementation. This would take a few weeks but would be backdated.</p> <p>David White asked for borough wide information on EIB.</p> <p>Jean-Paul Lawrence Tampu-Eya asked that Hackney Homes only used legal proceedings for tenancy matters as a last resort. Clive Taber said that legal proceedings were only used as a last resort and he would talk with Jean Paul Lawrence-Tampu-Eya outside of the meeting.</p> <p>The Group agreed that they would like to hold meetings round the borough and some options for venues would be brought to the next meeting.</p>	<p>C Taber</p>	
<p>8. Meeting Closed</p>	<p>The Meeting Closed at 8.00 pm.</p> <p>The next meeting would take place on Thursday 2 July at 6.00 pm at Christopher Addison House</p>		

Signed as a true record of this meeting _____ Chair Dated _____