



Hackney Homes Ltd

ITEM 3a

Part A Minutes of Resident Liaison Group Meeting, held at Christopher Addison house, 72 Wilton Way Hackney E8 1BJ

On 21 February 2008 at 6.00PM

| Present | Board Members | Stakeholder Representative | Officers | Resident Representative |
|---------|--|---|---|---|
| | Rupert Tyson Alice Burke David Larkin Brian Marsh | Cllr Alan Laing (Chair of the meeting) | Nilavra Mukerji Clive Taber Tom Hogan Tom Hunt Sally Raphael Susmita Noonan Gary Penticost Neil Isaac Pat Woods | Walter Hare Muriel Gordon Ron Devoti Joyce Brown Peter Kinsey Sid Curtis Tony Goodchild Jean – Paul Lawrence Tampu - Eya |
| | | | | |

| Item | Decisions | Action | Date |
|--|--|--------|-------|
| 1. Apologies | Apologies were received from the following: <ul style="list-style-type: none"> Erdal Doganguzel Terry Edwards. | | |
| 2. Minutes of 4 December 2007 and Matters Arising | The Resident Liaison Group agreed the minutes of the 4 th December 2007 <u>Matters arising from the minutes of 4th December 2007</u> <ul style="list-style-type: none"> Clive Taber informed the meeting that funds have been allocated as set out in the last report on panel funding. Submissions will be taken subject to conditions. Panel grants will increase effective 1 April. Meeting informed that an update must be provided at each meeting indicating funds remaining. | CT | Every |

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| | <ul style="list-style-type: none"> Correction in minutes Item 6 EIB 2007/08: £406 000 not £46 000 should show in minutes. | | meeting |
| 3. Satellite Dishes | <p>The Resident Liaison Group noted the following:</p> <ul style="list-style-type: none"> Virgin Mobile only one concentrating on broadband. Planning has no resources to remove dishes. ALMO Board will be required to approve 10-12 million needed to cover area. Residents must be consulted. Enforcement arrangements were discussed. | Board | TBC |
| 4. Digital Upgrades to communal aerials | <p>The Resident Liaison noted the report.</p> <ul style="list-style-type: none"> Programme of works will be added to the Hackney Homes website | GP | TBC |
| 5. Service Standards | The Resident Liaison Group noted the report | | |
| 6. Resident Liaison Group Meeting – Terms of Reference Document | The Resident Liaison Group noted the report and approved it subject to a change allowing 2 representatives from the Clapton and Stamford Hill Sub Committee's and TMO Representation. | | TBC |
| 7. Update on Panel Grants | <p>The Resident Liaison Group noted the report.</p> <ul style="list-style-type: none"> Grant to be increased by inflation effective 1 April 2008 | | |
| 8. Hackney Homes' Business Plan | The Resident Liaison Group was noted the presentation on Business Plan and invited comments to be submitted to Nilavra Mukerji. | NM | |
| 9. Hackney Homes Consultation Strategy Plan 2008/09 | <p>The Resident Liaison Group Meeting was informed that the Board had approved the attached Consultation and Strategy Plan 2008/09.</p> <p>The meeting was advised that:</p> <ul style="list-style-type: none"> Croydon Council would be coming to Hackney Homes to show ideas 300 – 400 people have signed up since the launch of 'Have Your Say' | | |
| 10. Enhanced TRA – Update | <p>The Resident Liaison Group was informed about progress of the enhanced TRA meetings. Residents commented that:</p> <ul style="list-style-type: none"> There is lack of interest TRA meetings Different approach and attention is given by different Estate Managers with some managers not giving enough attention to the matter. | | |
| 11. Hackney Homes' Tenants Compact (panel responses) | The Resident Liaison Group commended and approved the document and recommended that Hackney homes Board approve it. | | |
| 12. Youth Co-ordinator Report Successes | The Resident Liaison Group noted the report and felt the post had been successful and recommended Hackney Homes make the position permanent. | | |
| 13. New Parking Arrangements | The Resident Liaison Group noted the new parking arrangements. | | |



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| <p>14. Any other business:</p> <ul style="list-style-type: none"> • Rents Inequality (M Gordon); • Leasehold service charges (accuracy of documents & compensation – M Gordon) • Communications – responsiveness Clapton Representative); • Garages (lettings and rents) (Clapton Representative); • RLG Meetings – Chair (W Hare); • Any other Tenant Representative Issues (each area). | <p>The Resident liaison Group was informed:</p> <ul style="list-style-type: none"> • By Cllr Laing that it was a legal requirement that rents were the same throughout • Suggestion was made to discuss with the Council and feedback will be provided. <p>Susmita advised the Resident Liaison Group that feedback will be provided after consultation with pat Ronayne.</p> <p>In response to this Hackney Homes will endeavour to enhance communication arrangements.</p> <p>Rent levels and vacancy levels will be looked at.</p> <p>The Resident Liaison Group was informed the alternate chairing of Hackney Homes meetings would continue.</p> | <p>Cllr Laing</p> <p>SN</p> | <p>TBC</p> <p>TBC</p> |
| <p>15. Date of Next Meeting</p> | <p>24th April 2008 at 6:00p.m.</p> | | |

Signed as a true record of this meeting _____ Chair Dated _____