

Welfare Advisory Agencies

LEASE – The Leasehold Advisory Service

Provides free advice on the law affecting residential long leasehold property and Commonhold. Leasehold advisors are available for telephone advice from 9.30 am to 3.30 pm Mon to Fri.

Tel: 020 7374 5380

Email: info@lease-advice.org

CHAS Central London

Independent specialist money and housing advice service for leaseholders.

Tel: 020 7723 5928

Email: advice@chascl.org.uk

Website:

Houseproud

A council backed initiative which provides guidance to older homeowners, or those with a disabled person in their family to improve, repair or adapt their homes and which offers a worry free route to paying for these improvements if necessary.

Tel (free phone): 0800 783 7569

Website: www.houseproud.org.uk

Age Concern Hackney

Provides a variety of services aimed at supporting older people

Information Service

Tel (free phone): 0800 917 9830 - 09.30 – 5.30pm Monday to Friday

Drop in times: Monday & Wednesday 10 – 1.00pm, Tuesday 2 – 4pm

For those with hearing difficulties contact via minicom: 020 7241 9402

enquiries@ageconcernhackney.org.uk

Citizens Advice Bureau

Dalston and Mare St Branches

Tel: 0870 126 4013 (24-hour recorded information)

Dalston Benefits Office

Tel: 0845 600 6334 (Mon - Fri - 9-5pm)

Private Sector Housing (London Borough of Hackney)

Grant assistance to leaseholders

Tel: 020 8356 4556

Email: Elizabeth.watson@hackney.gov.uk

National Debtline

Tel: (free phone): 0808 808 4000

Capitalise – London's Debt Advice Partnership

This service offers free debt advice, which is confidential and independent.

Tel: 020 7392 2953 capitalise@tonybeehall.org.uk

Other useful websites

www.direct.gov.uk

This website contains information about local government services and has links to other sites such as the Department of Work and Pensions

www.dwp.gov.uk

The Department of Work and Pensions deal with issues surrounding benefits and pensions.

www.jobcentreplus.gov.uk

You can find out where your local Jobcentre Plus is and get advice on the benefits available if you are out of work or unable to work.

www.campaigns.direct.gov.uk/benefitsadviser/

This is part of the Direct Gov website and asks the user a series of questions. When completed you should receive information on the benefits you may be entitled to claim.