

SERVICE USER / RESIDENT MONITORING

Why do we monitor?

Hackney Homes has a moral and legal responsibility to promote equality. As part of our duty we need to monitor those who are using or would like to use our services. With up-to-date and accurate information we are able to:

- Better understand our service users / residents to meet their specific needs.
- Identify any possible discrimination or barriers to accessing our services (or information about our services) for different groups of people.
- Anticipate and avoid potential difficulties for some people and work to remove them.

Data Protection

All information is confidential and will only be used under the strict controls of the Data Protection Act 1998.

Age Monitoring Information

Which one of the following age groups do you fall into?

0 - 15 16 - 19 20 - 29 30 - 39 40 - 49 50 - 59 60 - 69 70 - 79 80+

Gender Monitoring Information

Are you? Male Female Transgender

Ethnicity Monitoring Information

What is your ethnic group?

Our ethnic background describes how we think of ourselves. This may be based on many things, for example, our language, culture, ancestry or family history. **Ethnic background is not necessarily the same as nationality or country of birth.** It is not possible to list all of the ethnic groups but those listed below reflect the largest ethnic groups in Hackney. Please study the list and tick which is closest to how you see yourself, or write in a more specific group if you wish.

A) White

- British
- Irish
- Traveller of Irish heritage
- Gypsy Roma
- Turkish Cypriot/Turkish-speaking (including Kurdish)
- Other Kurdish
- Greek/Greek Cypriot
- White Eastern European
- White Other European
- Jewish
- Charedi (Orthodox Jewish)
- Any other White background

(please specify if you wish)

B) Mixed

- White and Black Caribbean
- White and Black African
- White and Asian
- Any other Mixed background

(please specify if you wish)

C) Asian or Asian British

- Indian
- Pakistani
- Bangladeshi
- Any other Asian background

(please specify if you wish)

D) Black or Black British

- Caribbean
- African – Somali
- African – Congolese
- African – Nigerian
- African – Ghanaian
- Other West African
- Any other African or Black background

(please specify if you wish)

E) Chinese or South East Asian / South East Asian British

- Chinese
- Vietnamese
- Any other South East Asian

_____ (please specify if you wish)

F) Any other ethnic group

Any other group

_____ (please specify if you wish)

Disability Monitoring Information

Do you have a disability?

The definition of disability according to the Disability Discrimination Act 1995 (DDA), is: "A physical or mental impairment which has a substantial and long term adverse effect on his or her ability to carry out normal day-to-day activities". (Long term in this definition is taken to mean more than 12 months). This definition also includes long term illness such as cancer and HIV or mental health.

Do you consider yourself to have a disability under the Disability Discrimination Act Definition?

Yes No

Are you registered for Disability Living Allowance? Yes No

To help us classify our results, please tick the definition(s) below which best describe your impairment.

- Hearing** (deaf, partially deaf or hard of hearing)
- Vision** (blind or fractional/partial sight. Does not include people whose visual problems can be corrected by glasses/contact lenses)
- Mobility** (wheelchair user, artificial lower limb(s), walking aids, rheumatism or arthritis etc.)
- Speech** (speech impairments that can cause communication problems)
- Mental Illness** (substantial and lasting more than a year, severe depression, psychoses etc.)
- Learning Difficulties** (e.g. dyslexia)
- Physical Co-ordination** (manual dexterity, muscular control, e.g. cerebral palsy)
- Reduced Physical Capacity** (inability to lift, carry or otherwise move everyday objects, debilitating pain and lack of strength, breath, energy or stamina, e.g. asthma, angina or diabetes)
- Physical Disability**
- Long Term Illness** (such as cancer, HIV, multiple sclerosis)
- Other Disability**

_____ (please specify if you wish)

Religion / Belief Monitoring Information

Hackney Homes recognises that monitoring faith groups within the borough is a significant step to acknowledging the diversity of our service users' / residents' faith or beliefs and to understanding and responding to associated needs or issues.

Please tick the appropriate box from the list below that which best describes your belief or faith

- | | | |
|--|---|---|
| Christian <input type="radio"/> | Muslim <input type="radio"/> | Orthodox Jewish/Charedi <input type="radio"/> |
| Other Jewish <input type="radio"/> | Hindu <input type="radio"/> | Sikh <input type="radio"/> |
| Buddhist <input type="radio"/> | Secular beliefs <input type="radio"/> | Other faiths/beliefs <input type="radio"/> |
| Atheist/No beliefs <input type="radio"/> | Not stated <input type="radio"/> | |

Sexual Orientation Monitoring Information

Hackney Homes also recognises that monitoring the sexual orientation service users / residents is important as it positively acknowledges the importance for everyone, of their own identity. It also allows us to better understand and respond to specific needs or issues affecting bi-sexual, lesbian or gay people in Hackney

Please tick the box from the list below that best describes you.

Are you? Bi-sexual Gay Lesbian Heterosexual **Prefer not to say**